

ALARM LIST

NIBE products with Emmy display

| Nr | Alarm | Cause | Heat pump operation | Type |
|----|--|---|--|-------|
| 1 | Sensor fault BT1 | Sensor not connected/defective | Calculated flow temperature is set to min calculated flow temperature | ((🔔)) |
| 2 | Sensor fault BT2 | Sensor not connected/defective (heating medium return) | Addition blocked. GM is calculated with "condensor out" sensor. Even if "condensor out" sensor is missing, heating is blocked. VVM 500: 1. Using BT 3 if its available. 2. If BT 3 is not available, BT63 will be used. | ((🔔)) |
| 3 | Sensor fault BT3 | Sensor not connected/defective (heating medium return) | Compressor is blocked when hot water loading. VVM 500: Let the heating medium pump go according to the speed that is chosen in the menu 5.1.19= constantly | ((🔔)) |
| 6 | Sensor fault BT6 | Sensor not connected/defective (hot water, controlling) VVM 500: Using BT54 | Automatic reset | ((🔔)) |
| 7 | Sensor fault BT7 | Sensor not connected/defective (hot water peak) | Automatic reset | ((🔔)) |
| 10 | Sensor fault: BT10 | Sensor not connected/defective (brine in) | GP2 switches to manual speed if auto-control is selected. Automatically resets when the sensor has been running correctly in 60 sec. GP2 returns to auto-control led operation. | ((🔔)) |
| 11 | Sensor fault BT11 | Sensor not connected/defective (condensor out) | Compressor blocked | ((🔔)) |
| 12 | Sensor fault BT12 | Sensor not connected/defective (condensor return) | Supply sensor (BT2) is used for controlling max condensor out temperature for the compressor. If supply sensor is also missing; blocked heating mode and blocked compressor in HW mode. | ((🔔)) |
| 16 | Sensor fault BT16 | Sensor not connected/defective (evaporator) | Automatic reset | ((🔔)) |
| 20 | Ground source:Sensor fault AZ1-BT20 Exhaust air:Sensor fault BT20 | Sensor not connected/defective (exhaust air) | Ground source: Pump (AZ1-GP2) in FLM is blocked. Exhaust air: Automatic reset | ((🔔)) |
| 21 | Ground source:Sensor fault AZ1-BT21 Exhaust air:Sensor fault BT21 | Sensor not connected/defective (extract air) | Ground source: Pump (AZ1-GP2) in FLM is blocked. Exhaust air: Automatic reset | ((🔔)) |
| 22 | Sensor fault DEW-BT6 | Sensor not connected/defective (hot water sensor, controlling in extra water heater) | | ((🔔)) |
| 25 | Sensor fault BT25 | Sensor not connected/defective (heat medium return external) | External additive blocked | ((🔔)) |
| 26 | Sensor fault AZ1-BT26 | Sensor not connected/defective (brine, collector in) | Pump (AZ1-GP2) in FLM is blocked. | ((🔔)) |
| 27 | Sensor fault BP8 | Sensor not connected/defective (low pressure sensor) | Compressor blocked | ((🔔)) |
| 28 | Sensor fault BT71 | Sensor not connected/defective (external heating medium return) | No action. Together with alarm 25; heat is blocked. | ((🔔)) |
| 29 | Sensor fault BT29 | Sensor not connected/defective (compressor oil temperature) | Compressor blocked | ((🔔)) |
| 31 | Sensor fault BT63 | Sensor not connected/defective (heating medium supply after immersion heater) VVM 500: Blocking internal electric addition | Automatic reset | ((🔔)) |
| 32 | Sensor fault BS1 | Air flow is out of range of the air velocity sensor | Automatic reset. Compressor blocked. | ((🔔)) |
| 33 | Sensor fault EP30-BT53 | Sensor not connected/defective (solar collectors) | Solar additive blocked. | ((🔔)) |
| 34 | Sensor fault EP30-BT53 | Sensor not connected/defective (solar panel) | Solar additive blocked | ((🔔)) |
| 35 | Sensor fault EM1-BT52 | Sensor not connected/defective (boiler temperature) | Shunt closes. Burner shuts down. | ((🔔)) |
| 36 | Sensor fault EP21-BT2 | Sensor not connected/defective (supply sensor, heating system 2) | Control on return sensor (EP21-BT3) | ((🔔)) |

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| 37 | Sensor fault EP22-BT2 | Sensor not connected/defective (supply sensor, heating system 3) | Control on return sensor (EP22-BT3) |  |
| 38 | Sensor fault EP23-BT2 | Sensor not connected/defective (supply sensor, heating system 4) | Control on return sensor (EP23-BT3). |  |
| 39 | Sensor fault EQ1-BT64 | Sensor not connected/defective (brine, supply) | Brine blocked, brine shunt closes. |  |
| 40 | Compressor phase1 missing | Compressor phase is missing or has been below 160V in more than 30 min. | Compressor blocked |  |
| 41 | Compressor phase 2 missing | Compressor phase is missing or has been below 160V in more than 30 min. | Compressor blocked |  |
| 42 | Compressor phase 3 missing | Compressor phase is missing or has been below 160V in more than 30 min. | Compressor blocked |  |
| 43 | Faulty phase sequence | Phases ar connected in wrong sequence | Compressor blocked |  |
| 44 | Overheated softstart | Fuses for the soft start card are defective | Compressor blocked. |  |
| 45 | Phase fault | Motor protection on single phase (Norway) has probably been triggered. | |  |
| 50 | High pressure alarm | The high pressure switch has triggered repeatedly | Compressor blocked. Manual reset. |  |
| 54 | Motor protection alarm | The motor protection breaker has triggered. | |  |
| 55 | Hot gas alarm | Comperssor has been stopped because the hot gas temperature exceeded its limits. | Compressor blocked. Manual reset. |  |
| 56 | Incorrect serial number | Serial number does not exist | Compressor stopped and relay deactivated |  |
| 57 | Incorrect firmware | Serial number and firmware do not match. | Compressor blocked and relay deactivates. |  |
| 58 | Pressure switch | High- or low pressure switch have triggered. | Compressor blocked. |  |
| 60 | Low HTF out | The temperature of the outgoing brine goes below the set min- temperature and the alarm is selected. | Compressor blocked. |  |
| 63 | Low air flow | Too low air flow at air flow sensor BS1 | Compressor blocked |  |
| 64 | Low exhaust air temperature | Exhaust air temperature has been below 16°C and not risen above 17°C within 60 minutes. | Compressor blocked, automatic reset. Resets when the exhaust air temperature has been above 17°C in 60 minutes. |  |
| 65 | High condensation water level | Alarm from external level monitor | Compressor blocked |  |
| 66 | High condensation water level | Alarm from level monitor in condensation water container | Compressor blocked |  |
| 67 | Antifreeze protection Supply air | Supply air temperature (BT22) is below 5°C. | Fans stops and compressor is blocked. Any blocking of immersion heater repeals. |  |
| 69 | Non-calibrated air flow sensor | The air flow sensor has not been calibrated | Not affected |  |
| 70 | Perm. com. error input card | No communication with the input card | Calculated flow is set to min. flow. Manual reset. |  |
| 71 | Perm. com. error base card | No communication with the base card (AA2 at AA26). | Compressor blocked. Manual reset. |  |
| 72 | Perm. com. error softstart card | No communication with the softstart card. | Compressor blocked. |  |
| 73 | Perm. com. error heating system 2 | No communication with the accessory card. | Accessory blocked. |  |
| 74 | Perm. com. error heating system 3 | No communiation with the accessory card. | Accessory blocked. |  |
| 75 | Perm. com. error base card | No communication with the base card (AA26). | Compressor blocked. Manual reset. |  |

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|----|---|---|---|---|
| 76 | Perm. com. error heating system 4 | No communication with the accessory card. | Accessory blocked. |  |
| 77 | Perm. com. error additive with shunt | No communication with the accessory card. | Accessory blocked. |  |
| 78 | Perm. com. error pool | No communication with the accessory card. | Accessory blocked. |  |
| 79 | Perm. com. error FLM | Permanent communication fault with the accessory card for FLM. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |
| 83 | Unsuccessful defrosting | F750: The defrost stop conditions have not been met for 3 hours. F110: F110 has made three defrosts within 60 minutes. | F110: Defrost discontinued. Compressor stopped. Immersion heater stopped. |  |
| 86 | Perm. com. error SAM 40 | No communication with the accessory card for SAM 40 which is activated in menu 5.2. | |  |
| 87 | Perm. com. error step controlled additive | Permanent communication fault with the accessory card with step controlled additive. | Accessory blocked. |  |
| 88 | Perm. com. error Solar | Permanent communication fault with the accessory card for Solar. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |
| 89 | Perm. com. error HPAC | Permanent communication fault with the accessory card for HPAC. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |
| 90 | Perm. com. fault groundwater pump | Permanent communication fault with the accessory card for groundwater pump. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |
| 91 | Perm. com. error HWC | Permanent communication fault with the accessory card for hot water circulation. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |
| 92 | Perm. com. error DEW | Permanent communication fault with the accessory card for DEW. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. |  |

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| 93 | Perm. com. error 2-pipes cooling | Permanent communication fault with the accessory card for 2-pipes cooling. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. | ((🔔)) |
| 94 | Perm. com. error PCD4 | Permanent communication fault with the accessory card for 4-pipes passive cooling. Communication cables to the card are incorrect or incorrectly installed. Fault in the communication circuits in the accessory-, input- or display card. Incorrect address on the dipswitch. | Accessory blocked. | ((🔔)) |
| 95 | Perm. Com. Error FJVM | Permanent communication fault with FJVM. | Accessory blocked. | ((🔔)) |
| 96 | Perm. Com. Room unit, zone 1 | Permanent communication fault with room unit, zone 1. | Room unit blocked. | ((🔔)) |
| 97 | Perm. Com. Room unit, zone 2 | Permanent communication fault with room unit, zone 2 | Room unit blocked. | ((🔔)) |
| 98 | Perm. Com. room unit, zone 3 | Permanent communication fault with room unit, zone 3 | Room unit blocked. | ((🔔)) |
| 99 | Perm. Com. room unit, zone 4 | Permanent communication fault with room unit, zone 4. | Room unit blocked | ((🔔)) |
| 100 | Perm. Com. error inverter | Permanent communication fault with the inverter | Compressor blocked | ((🔔)) |
| 101 | Sensor fault BT1 | Sensor temporarily missing | | 🔍 |
| 102 | Sensor fault BT2 | Sensor temporarily missing | | 🔍 |
| 103 | Sensor fault BT3 | Sensor temporarily missing | | 🔍 |
| 104 | Sensor fault BT4 | Sensor temporarily missing | | 🔍 |
| 105 | Sensor fault BT5 | Sensor temporarily missing | | 🔍 |
| 106 | Sensor fault BT6 | Sensor temporarily missing | | 🔍 |
| 107 | Sensro fault BT7 | Sensor temporarily missing | | 🔍 |
| 108 | Sensor fault BT8 | Sensor temporarily missing | | 🔍 |
| 109 | Sensor fault BT9 | Sensor temporarily missing | | 🔍 |
| 110 | Sensor fault BT10 | Sensor temporarily missing | | 🔍 |
| 111 | Sensor fault BT11 | Sensor temporarily missing | | 🔍 |
| 112 | Sensor fault BT12 | Sensor temporarily missing | | 🔍 |
| 113 | Sensor fault BT13 | Sensor temporarily missing | | 🔍 |
| 114 | Sensor fault BT14 | Sensor temporarily missing | | 🔍 |
| 115 | Sensor fault BT15 | Sensor temporarily missing | | 🔍 |
| 116 | Sensor fault BT16 | Sensor temporarily missing | | 🔍 |
| 117 | Sensor fault BT17 | Sensor temporarily missing | | 🔍 |
| 118 | Sensor fault BT18 | Sensor temporarily missing | | 🔍 |

| Nr | Alarm | Cause | Heat pump operation | Type |
|-----|---------------------------------------|---|---|---|
| 119 | Sensor fault BT19 | Sensor temporarily missing | |  |
| 120 | Sensor fault BT20 | Sensor temporarily missing | |  |
| 140 | Compressor phase 1 missing | Compressor phase 1 has been briefly missing | |  |
| 141 | Compressor phase 2 missing | Compressor phase 2 has been briefly missing | |  |
| 142 | Compressor phase 3 missing | Compressor phase 3 has been briefly missing | |  |
| 145 | Temporary general phase fault | Temporary problem with the communication from the base card to the motor protection | |  |
| 150 | High condensor out | Condensor out has reached max permitted temperature | Automatic reset |  |
| 155 | Hot gas alarm | The Hot gas (BT14) has temporarily been over 135°C | Compressor stopped. Automatically reset when the hot gas is below 90°C. |  |
| 158 | Low defrost temperature | The temperature at the defrost (BT76) is below -25°C. | Defrost discontinued. Compressor stopped. |  |
| 159 | High evaporator temperature | The evaporator temperature (BT16) has exceeded 50°C. | Compressor stopped. Defrost discontinued. |  |
| 160 | Low HTFout | Brine out has reached set min temperature | Automatic reset |  |
| 161 | High HTFin | Brine in has reached set max temperature | Automatic reset |  |
| 162 | High condensor out | Condensor out has reached max permitted temperature | Automatic reset |  |
| 163 | High condensor in | Condensor exceeds max temperature | |  |
| 164 | Low exhaust air temperature | See alarm 64 | Automatic reset when the temperature exceeds 17°C below X minutes |  |
| 166 | Electrical anode incorrect | Fault in the electrical anode | |  |
| 170 | Com. error input card | Communication with the input card is temporarily missing | |  |
| 171 | Com. error base card | Communication with the base card is temporarily missing | |  |
| 172 | Com. error softstart card | Communication with the softstart card is temporarily missing | |  |
| 173 | Com. error heating system 2 | Communication with accessory card for climate system 2 temporarily missing | |  |
| 174 | Com. error heating system 3 | Communication with accessory card for climate system 3 temporarily missing | |  |
| 175 | Start-up of softstart card | The softstart card is started up. Takes approx 20 sec | |  |
| 176 | Com. error heating system 4 | Communication with accessory card for climate system 4 temporarily missing | |  |
| 177 | Com. error addition with mixing valve | Communication with accessory card for mixing valve controlled additional heat temporarily missing | |  |
| 178 | Com. error pool | Communication with accessory card for pool temporarily missing | |  |
| 179 | Com. error FLM | Communication with accessory FLM is temporarily missing | |  |
| 180 | Freeze prot | Freeze protection active. Occurs if the outdoor temperature is below 3 degrees and no heating is permitted. | Permits room heating |  |
| 181 | Failed periodic increase | Periodic increase did not reach the stop temperature within 5 hours | |  |
| 182 | Load monitor activated | One or more power steps cannot be activated because the current in at least one phase is too high | |  |
| 183 | Defrosting | Defrosting in progress | |  |
| 184 | Filter alarm | Air filter needs cleaning | |  |

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|-----|--|---|--|-------|
| 185 | Anti-freeze supply air | Supply air temperature (BT22) or the return temperature from the heating battery (BT69) is below 5°C. | Fans stopped and compressor blocked. Any blockage of the immersion heater is lifted. | ((🔔)) |
| 187 | Com. error step controlled additional heat | Temporary communication fault with accessory card with step controlled additional heat | | 🗨️ |
| 188 | Com. fault solar | Temporary communication fault with accessory card with solar | | 🗨️ |
| 189 | Com. error HPAC | Temporary communication fault with accessory card with HPAC | | 🗨️ |
| 190 | Com. error ground water pump | Temporary communication fault with accessory card with ground water pump | | 🗨️ |
| 191 | Com. error HWC | Temporary communication fault with accessory card with hot water circulation | | 🗨️ |
| 192 | Com. error 2 pipe cooling | Temporary communication fault with accessory card with 2 pipe cooling | | 🗨️ |
| 193 | Com. Error DEW | Temporary communication fault with accessory card DEW | | 🗨️ |
| 194 | Com. Error PCD4 | Temporary communication fault with accessory card with 4 pipe cooling | | 🗨️ |
| 195 | Com. error FJVM | Temporary communication fault with FJVM | | 🗨️ |
| 196 | Com. room unit zone 1 | Temporary communication fault with room unit zone 1 | | 🗨️ |
| 197 | Com. room unit zone 2 | Temporary communication fault with room unit zone 2 | | 🗨️ |
| 198 | Com. room unit zone 3 | Temporary communication fault with room unit zone 3 | | 🗨️ |
| 199 | Com. room unit zone 4 | Temporary communication fault with room unit zone 4 | | 🗨️ |
| 200 | Com. error inverter | | | 🗨️ |
| 201 | Inverter alarm | Inverter indicates alarm | | 🗨️ |
| 202 | Inverter fault | Inverter indicates alarm | | 🗨️ |
| 203 | Inverter error type I | Permanent inveter fault type I | | ((🔔)) |
| 204 | Inverter error type II | Permanent inverter fault type II | | ((🔔)) |
| 205 | Inverter error type III | Permanent inverter fault type III | | ((🔔)) |
| 206 | Perm. com. error HW-comfort | No communication with accessory card for 15 sec | | ((🔔)) |
| 207 | Com. error HW-comfort | No communication with the accessory | | 🗨️ |
| 208 | Com. error Acc-EB1 | No communication with accessory card for 15 sec | | ((🔔)) |
| 209 | Com. error ACC-EPxx | 3 communication faults in a row with the accessory card | Blocking addition | 🗨️ |
| 213 | Inverter error type I | Temporary inverter fault | Inverter blocked. If the alarm is active more than 1h the alarm will pass over to alarm 203 (Permanent inverter fault type II) | 🗨️ |
| 214 | Inverter error type II | Temporary inverter fault type II | Compressor blocked. If the alarm is active more than 1h or if the alarm is activated 3 times in 2h, the alarm will pass over to alarm 204 (permanent inverter fault type II) | 🗨️ |
| 215 | Inverter error type III | Temporary Inverter fault type III | Compressor blocked. If the alarm is active more than 1h or if the alarm is activated 3 times in 2h, the alarm will pass over to alarm 204 (permanent inverter fault type II) | 🗨️ |
| 216 | Inverter alarm type II | Incorrect inverter | Manual reset in menu. Compressor blocked. | 🗨️ |

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|-----|--------------------------------------|---|---|---|
| 220 | High pressure alarm | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 221 | Low pressure alarm | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked. |  |
| 222 | Motor protection alarm | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 223 | Communication alarm | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 224 | Fan error | Heat pump (selected outdoor unit) sending a fault message to the controller | Compressor blocked |  |
| 225 | Flow/ return | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 227 | Sensor fault | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 228 | Defrost fault | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 229 | Short operation times for compressor | Compressor has stopped three times in a row, short time after start | Compressor blocked |  |
| 230 | Hot gas alarm | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 231 | Phase sequence error | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 232 | Low evaporation | Heat pump (selected outdoor unit) sending fault message to the controller | Compressor blocked |  |
| 236 | Sensor fault AZ2-BT20 | Sensor not connected/defective (exhaust air) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 237 | Sensor fault AZ2-BT21 | Sensor not connected/defective (exhaust) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 238 | Sensor fault AZ2-BT26 | Sensor not connected/defective (brine collector in) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 239 | Sensor fault AZ3-BT20 | Sensor not connected/defective (exhaust) | |  |
| 240 | Sensor fault AZ3-BT21 | Sensor not connected/defective (exhaust) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 241 | Sensor fault AZ3-BT26 | Sensor not connected/defective (brine collector in) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 242 | Sensor fault AZ4-BT20 | Sensor not connected/defective (exhaust) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 243 | Sensor fault AZ4-BT21 | Sensor not connected/defective (exhaust) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 244 | Sensor fault AZ4-BT26 | Sensor not connected/defective (brine collector in) | Circulation pump (AZ1-GP2) in FLM blocked |  |
| 245 | Com. error FLM 2 | No communication temporarily with the accessory FLM 2 | Accessory blocked |  |
| 247 | Com. error FLM 4 | No communication temporarily with the accessory FLM4 | Accessory blocked |  |
| 248 | Communication fault | No connection between the display unit and the base card | Compressor and charging pump stopped |  |
| 250 | Com.error ACC-SMS 40 | No communication temporarily with accessory card | Accessory blocked |  |
| 251 | Com. error ACC Modbus 40 | No communication temporarily with accessory card | Accessory blocked |  |
| 252 | Com.error slave | No communication temporarily with slave heat pump | Compressor in slave blocked |  |
| 253 | Sensor fault QZ1-BT70 | Sensor not connected/defective (hot water flow) | Mixing valve closes |  |

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|-----|--|---|---|---|
| 255 | Motor protection alarm, brine pump | Motor protection on the brine pump triggered | Current compressor blocked. Automatic reset. |  |
| 257 | Com. error ACS45 | No communication temporarily with accessory card | Accessory blocked |  |
| 258 | Sensor fault EQ1-BT57 | Sensor not connected/defective (Cooling brine) | |  |
| 259 | Sensor fault EQ1-BT75 | Sensor not connected/defective (cooling flow heat pump) | |  |
| 261 | This alarm was generated by the heat pump | Temperature deviation on the heat exchanger sensor (Tho-R1/R2) five times within 60 minutes or continuously in 60 minutes | Compressor blocked |  |
| 262 | This alarm was generated by the heat pump | Overheat power transistor | Compressor blocked |  |
| 263 | This alarm was generated by the heat pump | Incorrect voltage out from the inverter | Compressor blocked |  |
| 264 | This alarm was generated by the heat pump | Communication between circuit board for the inverter and control card is interrupted | Compressor blocked |  |
| 265 | This alarm was generated by the heat pump | Continuous error on power transistor during 15 minutes | Compressor blocked |  |
| 266 | This alarm was generated by the heat pump | Low refrigerant amount | Compressor blocked |  |
| 267 | This alarm was generated by the heat pump | Inverter fault, boot failure | Compressor blocked |  |
| 268 | This alarm was generated by the heat pump | Overcurrent, inverter A/F module | Compressor blocked |  |
| 270 | Compressor preheater is active | | Preheat |  |
| 270 | Preheating | Preheat of the compressor is active | Compressor is blocked. Automatic reset. |  |
| 271 | Cold outdoor air EB 101 | EB 101 sending message to the controller | Compressor blocked |  |
| 272 | Hot outdoor air | EB 101 sending message to the controller | Compressor blocked |  |
| 273 | HW-start and HW-stop have been reset to factory settings | Adjustment of hotwater-settings because of short operation time | HW-start and HW-stop for economy and normal have been reset to factory settings |  |
| 274 | Compressor phase overloaded | Load monitor has caused the compressor not to operate with desired power. | |  |
| 275 | Compressor phase overloaded longtime | Load monitor has caused the compressor not to operate with desired power. | |  |
| 277 | This alarm was generated by the heat pump | Sensor fault MHI exchanger | Compressor blocked |  |
| 278 | This alarm was generated by the heat pump | Sensor fault MHI ambient air | Compressor blocked |  |
| 279 | This alarm was generated by the heat pump | Sensor fault MHI discharge | Compressor blocked |  |
| 280 | This alarm was generated by the heat pump | Sensor fault MHI suction | Compressor blocked |  |
| 281 | This alarm was generated by the heat pump | Sensor fault MHI LP | Compressor blocked |  |
| 282 | Comm.error ACC.-EQ1 | Three communication error in a row has occurred towards the accessory card ACS 310 | Accessory blocked. Temporary communication fault. |  |
| 283 | Comm. Error Acc.-EQ1 | Permanent communication error ACS310 | Accessory blocked |  |
| 290 | Fan alarm | The speed signal (tachometer signal) from the fan indicates that the fan speed is zero. | - Compressor stopped. - Immersion heater stopped. - Defrost stopped. |  |
| 291 | Charge pump alarm | The speed signal (tachometer signal) from the charge pump indicates that the charge pump speed is zero. | - Compressor stopped. - Immersion heater stopped. - Defrost stopped. |  |

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| 294 | Not compatible heatpump | The alarm occurs if the outdoor unit toward VVM320 is not a F2030-7, F2030-9, F2040-8, F2040-12. Faulty settings of the dip switches on the circuit board. | HW blocked. Unit cannot be restarted after power supply was off. |  |
| 299 | Wrong version PCA Base | Firmware version on the base card (AA2) is too low for inverter communication. | Compressor blocked. Reset when the correct version is detected. |  |
| 301 | Com. error slave 1 | No communication temporarily with slave heat pump (EB101) | Slave compressor blocked |  |
| 302 | Com. error slave 2 | No communication temporarily with slave heat pump (EB102) | Slave compressor blocked |  |
| 303 | Com. error slave 3 | No communication temporarily with slave heat pump (EB103) | Slave compressor blocked |  |
| 304 | Com. error slave 4 | No communication temporarily with slave heat pump (EB104) | Slave compressor blocked |  |
| 305 | Com. error slave 5 | No communication temporarily with slave heat pump (EB105) | Slave compressor blocked |  |
| 306 | Com.error slave 6 | No communication temporarily with slave heat pump (EB106) | Slave compressor blocked |  |
| 307 | Com. error slave 7 | No communication temporarily with slave heat pump (EB107) | Slave compressor blocked |  |
| 308 | Com. error slave 8 | No communication temporarily with slave heat pump (EB108) | Slave compressor blocked |  |
| 325 | Temperature limiter alarm for defrost element | Temperature limiter FD3 has tripped | Heatpump changes to passive defrost |  |
| 326 | Fault in EB16 | Active defrosting has failed three times in a row | Heat pump merges to passive defrost |  |
| 340 | Anti-freeze supply air | Supply air temperature (BT22) is below 11°C. | HW load blocked. Returns automatically when the supply air temperature exceeds 16°C. |  |
| 351 | Uncertain sensor accuracy | Uncertain sensor accuracy on the brine sensors BT10 and BT11. The difference is more than 2K between them at calibration. | GP2 switches to manual speed if auto control is selected. Manual reset of auto control in menu 5.1.9 |  |
| 352 | Uncertain sensor accuracy | Uncertain sensor accuracy on the HM sensors BT2 and BT3. The difference is more than 2K between them at calibration. | GP1 switches to manual speed if auto control is selected. Manual reset of auto control in menu 5.1.11 |  |
| 353 | Uncertain sensor accuracy | Uncertain sensor accuracy on the HM sensors BT3 and BT12. The difference is more than 2K between them at calibration. | GP1 switches to manual speed if auto control is selected. Manual reset of auto control in menu 5.1.11 |  |
| 354 | Slave EB101 | Delta BT3-BT12 is larger than 2K after calibration | Changes from auto to manual circulation pump speed. Uncertain sensor accuracy. |  |
| 355 | Slave EB101 | Delta BT3-BT63 is larger than 2K after calibration | Changes from auto to manual circulation pump speed. Uncertain sensor accuracy. |  |
| 356 | Failed sensor calibration | Sensor calibration differs more than 2K between BT3 and BT63 | GP1 will go over to manual operation |  |
| 372 | Perm. com. error pool 2 | No communication with the accessory card. | Accessory blocked. |  |
| 403 | Sensor fault on EB101 | Sensor fault detected on EB101 of the COM-interface MHI-EMMY | - Compressor blocked - If GP12 or GP1 is regulated by sensor EB101-BT3, they will switch to the manually set speed. |  |
| 404 | Sensor fault on EB101 | Sensor fault detected on EB101 of the COM-interface MHI-EMMY | - Compressor blocked |  |
| 412 | Sensor fault on EB101-BT12 | Sensor fault detected on EB101 of the COM-interface MHI-EMMY | - Compressor blocked - If GP12 or GP1 is regulated by sensor EB101-BT3, they will switch to the manually set speed. |  |
| 415 | Sensor fault on EB101-BT15 | Sensor fault detected on EB101 of the COM-interface MHI-EMMY | Compressor blocked |  |
| 420 | Inverter alarm type II | A temporary communication alarm has occurred. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is reset. The compressor will make a new attempt to start according to normal start routine. |  |

ALARM LIST

NIBE products with Emmy display

| Nr | Alarm | Cause | Heat pump operation | Type |
|-----|---------------------------|---|---|---|
| 421 | Inverter alarm type II | A temporary communication alarm has occurred 3 times within 2 hours or has been continuously for 1 h. | Compressor blocked. Manual reset in menu. |  |
| 422 | Inverter alarm type II | A temporary alarm on the external input of the inverter has occurred | Compressor stopped. Automatic reset 60 sec. after the inverter fault is reset. The compressor will make a new attempt to start according to normal start routine. |  |
| 423 | Inverter alarm type II | A temporary alarm on the external input of the inverter has occurred 3 times within 2 hours or the input has been continuously broken for 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 425 | Triggered pressure switch | High pressure switch or low pressure switch is triggered. | Compressor blocked |  |
| 426 | Inverter alarm type III | A temporarily fault in the inverter has occur. | Automatically reset 30 minutes after the inverter fault is corrected. Compressor stopped. |  |
| 427 | Inverter alarm type III | A temporary internal fault in the inverter has occurred 3 times within 2 hours or continuously in 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 428 | Inverter alarm type III | A temporary internal fault in the inverter has occurred. | Compressor stopped. Automatic reset 60 sec. after the inverter alarm has been corrected. |  |
| 429 | Inverter alarm type II | A temporary internal fault in the inverter has occurred 3 times within 2 hours or continuously in 1 hour. | Compressor blocked. Reset manually in menu. |  |
| 430 | Inverter alarm type I | Phase voltage to the inverter has temporarily been too high. | Automatic reset 60 sec. after the fault is corrected. Compressor stopped. |  |
| 431 | Inverter alarm type I | Phase voltage to the inverter has temporarily been too high more than 1 hour. | Reset manually in menu. Compressor blocked. |  |
| 432 | Inverter alarm type I | Phase voltage to the inverter has temporarily been too low. | Automatic reset 60 sec. after the fault is corrected. |  |
| 433 | Inverter alarm type I | Phase voltage to the inverter has been too low, below 180V in more than 1 hour. | Compressor blocked. Reset manually in menu. |  |
| 434 | Inverter alarm type I | A compressor phase has temporarily been missing. | Compressor stopped. Automatic reset 60sec. |  |
| 435 | Inverter alarm type I | A compressor phase continuously missing to the inverter for an hour. | Compressor blocked. Reset manually in menu. |  |
| 436 | Inverter alarm type II | A temporary internal fault in the inverter has occurred. | Compressor stopped. Automatic reset 60 sec. after the inverter fault. |  |
| 437 | Inverter alarm type II | A temporary inverter fault in the inverter has occurred 3 times within 2 hours or continuously in 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 438 | Inverter alarm type II | The inverter has temporary reach the maximum operating temperature because of poor cooling | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 439 | Inverter alarm type II | The inverter has temporary reached maximum operating temperature because of poor cooling 3 times within 2 hours or been missing continuously in 1 hour. | Compressor blocked. Reset manually in menu. |  |
| 440 | Inverter alarm type II | Max "power in" has temporary been too high. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 441 | Inverter alarm type II | Max "power in" has temporary been too high 3 times within 2 hours or been missing continuously for an hour. | Compressor blocked. Reset manually in menu. |  |
| 442 | Inverter alarm type II | Inverter has temporary reached max operating temperature because of poor cooling. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 443 | Inverter alarm type II | Inverter has temporary reached max operating temperature because of poor cooling 3 times within 2 hours or been missing continuously in an hour. | Compressor blocked. Manual reset in menu. |  |
| 444 | Inverter alarm type II | A temporary internal fault has occurred in the inverter. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 445 | Inverter alarm type II | A temporary inverter fault has occurred 3 times within 2 hours or continuously in 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 446 | Inverter alarm type II | A compressor phase has temporarily been missing. | Compressor stopped. Automatic reset 60 sec. after the phase has been reset. |  |

ALARM LIST

NIBE products with Emmy display

| Nr | Alarm | Cause | Heat pump operation | Type |
|-----|-------------------------|--|--|---|
| 447 | Inverter alarm type II | A phase has temporarily been missing 3 times within 2 hours or been missing continuously for 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 448 | Inverter alarm type II | The compressor has temporarily been operating with lower speed than allowed minimum speed. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 449 | Inverter alarm type II | The compressor has temporarily been operating with lower speed than allowed minimum speed, 3 times within 2 hours or been missing continuously for 1 hour. | Compressor blocked. Manual reset is possible when the alarm has disappeared. |  |
| 450 | Inverter alarm type III | Not used function (false alarm) | |  |
| 451 | Inverter alarm type III | Not used function (false alarm) | |  |
| 452 | Inverter alarm type II | Power out from inverter to compressor has temporarily been too high. | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 453 | Inverter alarm type II | Power out from inverter to compressor has temporarily been too high 3 times within 2 hours or been missing continuously in 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 454 | Inverter alarm type II | Temporary too high output from the inverter has occurred. | Compressor stopped. Automatic reset 60 sec. after the inverter has occurred. |  |
| 455 | Inverter alarm type II | Temporary too high output from the inverter has occurred 3 times within 2 hours or been missing continuously in 1 hour. | Compressor blocked. Manual reset in menu. |  |
| 460 | Inverter alarm type II | (Only 1-phase) Too high "power in" to inverter has temporarily occurred. Can depend on low incoming power (>198 VAC) | Compressor stopped. Automatic reset 60 sec. after the inverter fault is corrected. |  |
| 461 | Inverter alarm type II | (Only 1-phase) Too high "power in" to inverter has temporarily occurred 3 times within 2 hours or been missing continuously in 1 hour. Can depend on low incoming power (>198 VAC) | Compressor blocked. Manual reset in menu. |  |
| 468 | Inverter alarm type III | Not used function (false alarm) | |  |
| 469 | Inverter alarm type III | Not used function (false alarm) | |  |
| 470 | Inverter alarm type III | Not used function (false alarm) | |  |
| 471 | Inverter alarm type III | Not used function (false alarm) | |  |
| 472 | Inverter alarm type III | Not used function (false alarm) | |  |
| 473 | Inverter alarm type III | Not used function (false alarm) | |  |
| 474 | Inverter alarm type III | Not used function (false alarm) | |  |
| 475 | Inverter alarm type III | Not used function (false alarm) | |  |
| 476 | Inverter alarm type III | Not used function (false alarm) | |  |
| 477 | Inverter alarm type III | Not used function (false alarm) | |  |
| 478 | Inverter alarm type III | Not used function (false alarm) | |  |
| 479 | Inverter alarm type III | Not used function (false alarm) | |  |
| 480 | | Not used function (false alarm) | |  |
| 481 | Inverter alarm type III | Not used function (false alarm) | |  |
| 995 | External alarm | An alarm according to chosen on the AUX-entrance. | Only information. Automatic reset when closing the entrance is broken. |  |
| 996 | Blocked | External addition heat blocked through AUX-input. | Automatic reset when closing over the entrance is broken. Additional heat blocked. |  |
| 997 | Blocked | External compressor blocked through AUX-input. | Automatic reset when closing over the entrance is broken. Compressor blocked. |  |
| 998 | Starts/ 998 | Display/machine restarts | |  |